

# finding a CERTIFIED AUTOMOTIVE TECHNICIAN

These tips may help you avoid problems and/or unnecessary expense when your vehicle needs repairs. Your local bureau of Motor Vehicles or Secretary of State can provide you with more details on local laws and licensing requirements.

- Don't try to diagnose the problem unless you are qualified.
- Use your AT&T Yellow Pages directory to shop around before agreeing to expensive repairs.
- Ask the repair shop about its guarantee; all terms of the guarantee must be in writing.
- Get an itemized written estimate, including tear-down and reassembly, before any repairs costing \$20 or more are started.
- Have the repairs done by a certified automotive technician or mechanic.
- If you are asked to sign an estimate or other document, take a copy of it when you sign it. Never sign a blank work order, estimate or document.
- Ask for an itemized final bill and receive or inspect all replaced parts. Be sure to ask for these items when you pick up your vehicle.



SYSTEM:	SYMPTOMS TO LOOK FOR:	CHECK:
Engine	Car won't start, sluggish performance, poor gas mileage, rough idling, excessive oil use	Engine, starter, fuel line
Brakes	Red powder on wheels, grinding sounds, pulling left or right when braking, takes longer to brake. Dash light illuminated	Thoroughly inspect entire system
Battery	Car won't start	Check and clean terminals, and alternator connections
Muffler & Exhaust	Loud rumbling under car, exhaust smells in vehicle	Check for rusted-out components, holes or loose connections
Power Steering	Hard to steer, noise when steering	Fluid levels, check for fluid or grease leaks around wheel wells or under car
Tires & Alignment	Noise, pulling to one side	For wear, tire damage or punctures, mismatched treads
Struts & Shocks	Poor handling and ride, car bounces	Leaking or worn components

## IF YOUR CAR DOES BREAK DOWN

- Pull over to the side of the road.
- Put on emergency signals to signal trouble.
- Summon help on your cellular phone.
- Wait in your vehicle. Do not get out of your vehicle. You risk getting hit by another vehicle or falling victim to crime.

"Where Quality Counts...Call The Professionals"



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